

Using NovaOne Linearity Kits as Control Material

November 6, 2023

Dear FRENDCustomer,

We value your continued support as a user of the FRENDC Immunoassay System, and we are dedicated to enhancing your experience with our products. NanoEntek is constantly working to improve and innovate, and we want to share an important update with you.

In our commitment to delivering top-notch quality, we are transitioning to a new provider, Nova-One, for the Control Material used in the FRENDC System. Nova-One is already known for manufacturing the reliable Linearity material used on the FRENDC System, and we anticipate the same level of quality with their upcoming Control Material. The expected availability of this new Control material is by the end of November. In the interim, please use the Linearity Material as a Control Material. Your current Control Material by Cliniga may no longer be compatible with the FRENDC Cartridges.

To ensure a smooth transition to the new NovaOne Control Material please use the below instructions:

Use Linearity as Control Material:

- Use Linearity Level 2 as Control Level 1
- Use Linearity Level 4 as Control Level 2
- Refer to the Linearity Value Assignment to provide the mean, upper range, and lower range when using the linearity as a control.
- **NOTE:** When using Linearity material as a Control, please perform the test in **LIN Mode** as you have when running Linearity.
- Record the test value in the Control Log Sheet and note that NovaOne Linearity was used as a substitute for the control material.

If you wish for any assistance or have questions, please don't hesitate to reach out to your NanoEntek Sales Manager:

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We appreciate your loyalty to the FRENDC System, and we are committed to ensuring a seamless transition for you. Your satisfaction is our priority, and we are here to help in any way we can. Thank you for choosing NanoEntek, and we look forward to continuing to serve you with excellence.

Most Sincerely,

Steve

Steve Lipschutz

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